

### Hospitality, professionalism, privacy

**La Cisterna Hotel** staff , with the best courtesy and availability, gives every guest a complete assistance, for any information on hotel facilities, local highlights and events. We suggest you to ask before your arrival for any particular request, in order to give us the opportunity to better respond to all your curiosities and wishes.

- **Buffet breakfast:** served in our restaurant with great view over San Gimignano and the surrounding countryside, it offers a wide selection of products: sweet and salty, cold and warm, with something special for celiac disease sufferers. Menù with eggs, vegetable centrifuges and freshly squeezed fruit juices.

- **Lobby:** comfortable and bright, with its vaulted ceiling and its Tuscan travertine wall decorations.

- **Library:** with many books in different languages. To enjoy your relaxing moments, with a nice book and a glass of **Chianti**

- **Loggia rustica:** original porch of 1200, with columns and vaulted ceiling, to enjoy the medieval atmosphere and the view of the Piazza della Cisterna in. There you can also find our bar, for a cocktail and a good snack to enjoy inside or outside on the square, when the weather is nice.

- **Elevator:** for maximum 3 people, it reaches the first and the second floors of the Hotel

- **Room service:** for some drinks or for a romantic dinner on your balcony or terrace

- **Laundry service:** laundry washed and/or pressed in 24/48 hours

- **Wi-fi Internet :** in common areas and in every room you can navigate for free. Available also an Internet Point with printer.

- **Storage room for luggage:** free service for our guests to leave their luggage after check-out.

- **Fax e photocopies:** on request.

- **Video and movies:** available for guests in the rooms or in the library/tv room.
  
- **Wellness and relaxation.** Sessions of bioenergetics holistic medicine treatments and massage treatments: - Bioprofanoterapia -  
Relaxing anti-stress massage treatments
  
- Reflexology treatments
  
- Decontracting massage treatments and toning
  
  
- **Typical Tuscan cuisine:** to enjoy its delicious dishes, without moving from the hotel, in “Le Terrazze” restaurant you can have half-board or full-board arrangement, from a menu of local dishes.
  
- **Transfer service from/to airport/train station/other places:** on request our staff can help you with organizing any transfer.
  
- **Activities and guided tours:** on request La Cisterna can provide you with a professional team, specialized in:
  - **Cooking classes**, to learn all secrets of classic Tuscan recipes and take them home with you.
  - **San Gimignano tour** ,typical products and Art
  - **Tours of the main Tuscan cities**, such as Firenze, Siena and Volterra
  - **Guided tours** of farm-houses and wineries in San Gimignano and in the Chianti region, where best wines and many other typical products are made.
  
- **Parking:** Our hotel has no privat parking lot. By car you can reach us to unload and then you have to park outside the town walls, in the guarded paying parking lots (5 to 10 minutes walk from the hotel). If you stay more than one night, you can get parking ticket at the hotel (to enter and exit as many times as you want, without paying every time).
  
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**Shuttle minibus:** We offer our customers a shuttle service to and from the parking (only on their arrival and their departure) every day from 9 a.m. to 11 a.m. and from 3 p.m. to 7 p.m.. The cost is 8.00 Euro per room for two trips (round trip). Service by appointment only on our booking online or by mail, with the approximate time of arrival and departure. Upon arrival in San Gimignano contact the hotel on +39 0577940328 or +39 3359602830.

- **Garage/box** on request, according to availability, at 300 metres from the hotel.

- **Check-in:** 2 pm/midnight
- **Check-out:** 7,30/11 am
- **Cash:** 7:30 am to midnight